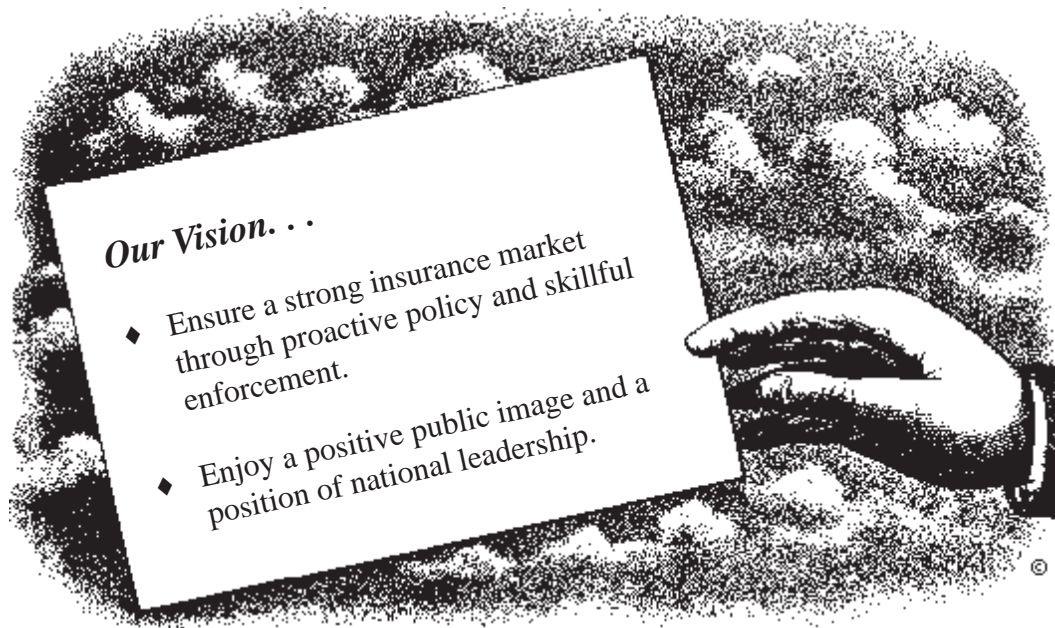
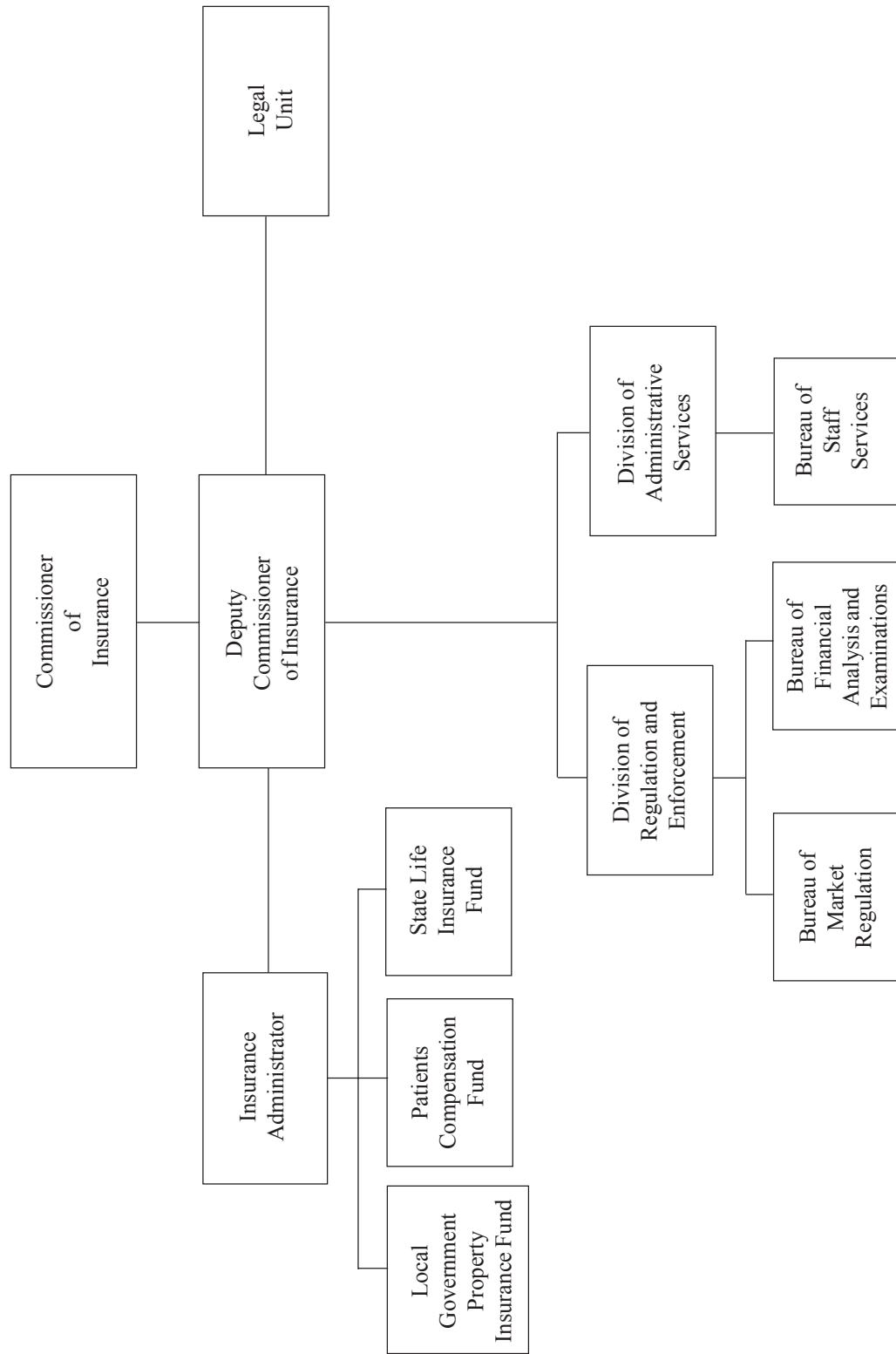


Administration of the Office



**Organization and Staffing of the
Office of the Commissioner of Insurance**



Organizational Structure

The office is divided into the Insurance Administrator area, the Legal Unit and two divisions, the Division of Regulation and Enforcement and the Division of Administrative Services.

Insurance Administrator

This unit provides advice on executive matters affecting the office's goals and initiatives, directs the office's legislative initiatives, communications activities, and provides advice on technical insurance-related issues.

The OCI managed care specialist, who serves as an ombudsman for consumers who have questions or problems with their managed care plans, is assigned to this unit. The managed care specialist investigates complex managed care complaints received by OCI and educates consumers on their rights under managed care plans. Implementing and administering the state's independent review program is the responsibility of the managed care specialist.

This unit also has administrative responsibilities for three segregated funds: the Local Government Property Insurance Fund, the Patients Compensation Fund, and the State Life Insurance Fund.

The Local Government Property Insurance Fund offers property insurance protection to qualified local government units.

The Patients Compensation Fund provides medical malpractice protection to health care providers for claims in excess of \$400,000 per claim or \$1,000,000 annual aggregate for each policy year.

The State Life Insurance Fund offers life insurance to Wisconsin residents in amounts not exceeding \$10,000 per person.

Legal Unit

The Legal Unit represents the office in administrative proceedings, provides legal advice to staff, represents or supervises representation of the office in litigation and insurance company receiverships, provides legal services for the Patients Compensation Fund, Wisconsin Health Care Liability Insurance Plan, Local Government Property Insurance Fund and State Life Insurance Fund, and develops legislative proposals and administrative rules.

Division of Regulation and Enforcement

Bureau of Financial Analysis and Examinations. This bureau monitors the financial solvency of insurers licensed to do business in Wisconsin. It conducts field audits of domestic insurer operations, administers insurer rehabilitations and liquidations, audits and collects insurer taxes and fees, and administers the fire department dues program.

Bureau of Market Regulation. This bureau reviews the rates, forms, and contracts filed with the agency by insurers; determines compliance with applicable laws and rules; initiates appropriate administrative actions; examines insurer rating procedures, advertising files, and policyholder reserves; staffs several risk-sharing plans; provides assistance to consumers in resolving problems with insurers and agents; disseminates information to the public; investigates agent activities; conducts field reviews of insurer marketing practices; and administers the insurance intermediaries testing and licensing program.

Division of Administrative Services

Bureau of Staff Services. This bureau is responsible for all general administrative functions of the agency including information technology, budget, accounting, contracting, purchasing, human resources, facilities management, and support services.

Office Personnel

Connie L. O'Connell, Commissioner
Randy Blumer, Deputy Commissioner

Judy Arawinko
James Guidry
Verlene Hendrix
Alice Shuman-Johnson

Executive Staff Assistant
Legislative Liaison
Program Assistant
Attorney

Insurance Administrator

Eileen Mallow
Barbara Belling
Kyle Richmond

Insurance Administrator
Managed Care Specialist
Communications Specialist

Local Government Property Insurance Fund

Danford Bubolz

Insurance Program Officer

Patients Compensation Fund

Theresa Wedekind
Cecelia Dobbs
Audrey Hawk
Jeffrey Kohlmann
Rodney Orr
Inez Paynter
Thomas Raymakers

Chief
Financial Specialist
Program Assistant
Insurance Program Specialist
Regulatory Specialist
Insurance Program Specialist
Accountant

State Life Insurance Fund

Mary Sprague
Gail Austin
Greg Luft
Alice Sundt
Jean Wendlick

Chief
Program Assistant
Accountant
Program Assistant
Program Assistant

Legal Unit

Fred Nepple
Sheila Becker
Robert Luck
Stephen Mueller
Julie Walsh

General Counsel
Legal Secretary
Attorney
Attorney
Attorney

Division of Regulation and Enforcement

Guenther Ruch
Mary Sue Gilardi
Betsey Rewey
Jean Terry

Administrator
Executive Staff Assistant
Program Assistant
Program and Planning Analyst

Bureau of Financial Analysis and Examinations

Matthew Mandt
Richard Anderson
Stephen Caughill
Lori Cretney
Jerry DeArmond
Sonja Dedrick
Rebecca Easland
Andrew Fell
Cruz Flores

Director
Insurance Financial Examiner
Insurance Financial Examiner Chief
Insurance Financial Examiner
Insurance Financial Examiner
Insurance Financial Examiner
Insurance Financial Examiner
Insurance Financial Examiner
Insurance Financial Examiner

Donald Gasser	Insurance Financial Examiner
David Grinnell	Insurance Financial Examiner
Sarah Haeft	Insurance Financial Examiner
Ryan Hanson	Insurance Financial Examiner
Richard Hinkel	Insurance Financial Examiner
Thomas Janke	Insurance Financial Examiner
Steven Junior	Insurance Financial Examiner
Jackie Karls	Program Assistant
Mark Knieval	Insurance Financial Examiner
DuWayne Kottwitz	Insurance Financial Examiner
Russell Lamb	Insurance Financial Examiner
Cindy Lawton	Program Assistant
John Litweiler	Insurance Financial Examiner
Penny Marten	Program Assistant
Peter Medley	Insurance Financial Examiner Chief
Kerri Miller	Insurance Financial Examiner
Randal Milquet	Insurance Financial Examiner
Eleanor Oppriecht	Insurance Financial Examiner
Roger Peterson	Insurance Financial Examiner Chief
Bridgot Quandt	Insurance Financial Examiner
Danielle Rogacki	Insurance Financial Examiner
Thomas Rust	Insurance Financial Examiner
Sarah Salmon	Insurance Financial Examiner
Christine Shan	Insurance Financial Examiner
Yvonne Sherry	Records Management Supervisor
Jean Suchomel	Insurance Financial Examiner
Frederick Thornton	Insurance Financial Examiner
Timothy VandeHey	Insurance Financial Examiner
Julie Wipperfurth	Program Assistant
Amy Wolff	Insurance Financial Examiner

Bureau of Market Regulation

Susan Ezalarab	Director
Florence DeLuca	Program Assistant
Jo LeDuc	Insurance Examiner
Ashley Natysin	Insurance Examiner

Complaints Unit

Annette Byrnes	Insurance Supervisor
Karen Becker	Program Assistant
Monica Hale	Program Assistant
Jennifer Harris	Program Assistant
AnnMarie Kutzke	Program Assistant
Karen Osborne	Program Assistant
Yamiris Torres	Program Assistant

Property and Casualty Unit

Philip Kress	Insurance Examiner Chief
Laura Andreasson	Insurance Examiner
Penny Fitzgerald	Insurance Examiner
Drew Hunkins	Insurance Examiner
Jane Kovacik	Insurance Examiner
Gary Morris	Insurance Examiner
Katherine Otis	Insurance Examiner
Rhonda Peterson	Insurance Examiner
Rebecca Rebholz	Insurance Examiner

Life and Health Unit

Michael Honeck
Bob DeZonia
Renee Fabry
Kristy Jacobson
John Kitslaar
Gordon Krueger
Jamie Sanftleben
Lauren Schlinkert

Insurance Examiner Chief
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner

Accident and Health Unit

Diane Dambach
Stephanie Cook
Pamela Ellefson
Linda Low
Gerald Zimmer
Marcia Zimmer
Kevin Zwart

Insurance Examiner Chief
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner
Insurance Examiner

Agent Licensing Section

Laurina Landphier
Laura Adkins
Sarah Baird
Linda Goad
Phyllis Scott

Chief
Program Assistant
Program Assistant
Program Assistant
Program Assistant

Division of Administrative Services

Clare Stapleton Concord
John Montgomery
Patrick Bass

Administrator
Deputy Administrator
Executive Staff Secretary

Bureau of Staff Services

Business Services Section

Jacquelynn Gernetzke
Joseph Hilgendorf
Timothy Mero
Andrea Nelson

Purchasing Agent
Accountant
Budget and Policy Analyst
Contract Specialist

Human Resources Section

Candace Buckles
Louise Karpinski
Kathleen Keleher
Judith Wagaman

Human Resources Program Officer
Human Resources Specialist
Training Officer
Payroll and Benefits Specialist

Information Services Section

Judith Werner
James Angus
Scott Bradach
Robert Climie
Theresa Daggett
Jack Ellis
Steve Nickell
Benjamin Schilling
Kaz Wojtkow

Chief
IS (N) Network Specialist
IS (N) LAN Coordinator
IS (C) Comprehensive Professional
IS (C) Comprehensive Professional
IS (C) Comprehensive Specialist
IS (S) Systems Specialist
IS (C) Comprehensive Professional
IS (C) Comprehensive Professional

Services Section

Matthew Berigan
Julie Blaney
Marcia Elliott
Irene Knickmeier
Fran Treinen
Inger Williams

Records Management Program Supervisor
Program Assistant
IS (C) Comprehensive Professional
Program Assistant
Clerical Assistant
Program Assistant

Office of the Commissioner of Insurance—Office Finances
General Fund—Supervision of the Insurance Industry
Fiscal Year 2001 (Amounts in \$000s)

	Total Revenue	Retained by Office of the Commissioner of Insurance	Transferred to State's General Purpose & Other Revenue Funds *
Premium Taxes	\$ 89,042	\$	\$ 89,042
Fire Department Dues	10,298		10,298
Liquidation Account Interest	2,257		2,257
Forfeitures	196		196
Insurance Company Examination Charges	3,536	3,182	354
Resident Agent Listing Fees	3,899	3,509	390
Nonresident Agent Listing Fees	3,404	3,064	340
Agent License Issuance	909	818	91
Nonresident Agent Examination Charges	678	610	68
Company Licenses, Admissions, and Renewals	793	714	79
Certifications/Clearances	218	196	22
Miscellaneous**	56	50	6
Total Revenue	<u>\$115,286</u>	<u>12,143</u>	<u>\$103,143</u>
Insurance Company Conversion Reimbursements		690	
Total Revenue and Conversion Reimbursements		<u>12,833</u>	
Less Total Operating Expenditures		<u>11,503</u>	
Net Operating Revenue		<u>\$ 1,330</u>	

* The Office of the Commissioner of Insurance retains 90% of licenses, services, and various other revenues. Taxes plus 10% of licenses, services, and various other revenues are remitted to the State of Wisconsin General Purpose Revenue Fund. Fire Department Dues are remitted to Wisconsin Fire Departments. Liquidation Account Interest accrues to liquidation account bank balances. Forfeitures are remitted to the Common School Fund.

** Miscellaneous collections include: 1) photocopying, 2) service of process, and 3) brochures.

Office of the Commissioner of Insurance—Office Finances
Segregated Funds
Fiscal Year 2001 (Amounts in \$000s)

	Total Revenue	Admin. Expenses	Operating Expenses	Net Operating Revenue
Patients Compensation Fund	\$77,508	\$843	\$75,434	\$ 1,231
Local Government Property Insurance Fund	11,322	856	12,545	(2,079)
State Life Insurance Fund	9,074	546	7,544	984
